WARRANTY SUMMARY

Period of Coverage Labour :6 Months: Accessory warranty :Charge – 3 Months Battery – 3 Months Warranty Policy : 1) Itsimagical Hong Kong Limited ,provides warranty period from the date of purchase are as follows and only valid for PAQUITO MINI Tablets in Hong Kong only (any promotion gift item is not included): i) Charger :6 months ii)Battery : 6 months iii) 2) Warranty is valid only for authorized product; parallel import and counterfeit product are invalid. 3) Product is under warranty against manufacturing defects by reason of faulty workmanship or internal electronic parts materials. This warranty does not cover defects arising from natural wear of the product (Including casing, key pad, display, antenna, and accessories, etc.) 4) If check-up or repairing are required, customer must present the original invoice and. Upon any failure to present the above documentation, customer must pay for the costs of the services provided. 5) All parts replaced within the warranty period are the property of ItsImagical Hong Kong Limited. We have rights to handle those parts as necessary. 6) Data stored in handsets may be lost after the repair and thus should be properly stored by customer beforehand. 7) Warranty will be voided under the following conditions, and ItsImagical Hong Kong Limited reserves the right to refuse providing service and/or shall demand charges for any costs of servicing from customer: i) Product has been tampered with or undergone unauthorized repair by third parties, improper installation, alternation or modification to this product, or damage, tearing, removal of the warranty sticker that is affixed to this product. ii) Defects arising from misuse, mishandling, abuse, accident, negligence and damage caused directly or indirectly by , food, liquid water, corrosion, convulsion of nature, water, riot or civil commotion. iii) The contest of warranty policy has been modified without authorization. 8) ItsImagical Hong Kong Limited is not responsible for any loss of data or system corruption during the process of transportation or repair to and from the Service Centre and due to the forces of nature. 9) ItsImagical Hong Kong Limited reserves the right to terminate or modify the terms of this warranty card. For exceptional cases, subject to report of our investigation, we reserve the right to terminate this warranty card or modify terms of warranty policy. 10) Our company will not be liable for any loss directly or indirectly caused by the breakdown of the product. 11) This warranty card is restricted within Hong Kong SAR only. 12) ItsImagical and its Authorized Service reserve the right to use refurbished or reconditioned parts or whole products for the same or functionally equivalent model when conduction product repairs and replacement.

TERMS AND CONDITIONS

ITSIMAGICAL Repair Service is free of charge for a period of twelve (6) months from the original date of purchase of the Product. Dated proof of purchase is required .ITSIMAGICAL may, at any time and at its discretion, change the term of the Repair Service without any notice.

ITSIMAGICAL Repair Service may be available for a fee after the six (6) month period has expired.

- The person identified as the customer must provide the product and the sales receipt from the store where the application is submitted.

- Once carried out the review of the product this result will be communicated to the CUSTOMER by telephone or e-mail. In case after consulting the technical service if it is determined that there is not a manufacturing defect, the budget will be communicated to the

-COSTUMER. He can accept or decline it. If he declines it, the product will be returned in the same condition in which it was deposited and the customer has to bear the amount of HK$200 for management fees.

- According to the result of the review, we will return the same product repaired, or a replacement will be provided with an identical or equivalent product, with the customer agreement and sales receipt.

-ItsImagical is not responsible for damage incurred by the product prior to delivery to store.

- In case the repair is necessary to upgrade device firmware to the latest version available, ItsImagical is not responsible for the loss of data stored in the Paquito Mini at the delivery time (photos, music, table rewards, etc.), since it will be cleared all data stored. The data provided will be used for the purpose of processing the application for review. To exercise your rights of access, rectification, cancellation or opposition or request any other information contact ItsImagical Customer Service Attention 11F Saxon Tower 7 Cheung Shun Street LAI CHI KOK KOWLOON.

REPAIR COVERAGE AND EXCLUSIONS

Under the ITSIMAGICAL Repair Service, ITSIMAGICAL will repair, free of charge, any defects in the material or workmanship of the hardware unit of the Product. Software, cables, peripherals, consumables (such as instruction manuals, labels, etc.) are not covered under the Service. Free of charge repair is only provided for defects in materials or workmanship under standard usage (as stated in the instruction manual, labels and other printed material included with the Product). The Service will be performed in accordance with the local laws of ITSIMAGICAL Hong Kong Limited. Except where prohibited by law, ITSIMAGICAL I reserves the right to use, at its discretion, new or refurbished parts as part of the Service.

The ITSIMAGICAL Repair Service does not cover the following:

Defects caused by use in an environment that does not meet the specifications of the Product or contrary to the user manual;
Damage due to accident, misuse, negligence or unauthorized repair or modifications of the Product;
Damage due to contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat or food;
Damage due to improper operation or maintenance of the Product;
Damage caused by connecting the Product to an improper voltage supply;
Damage caused by dropping or hitting the Product;
Damage caused by acts of nature including fire, earthquakes, floods, lightning, pollution or power surges;
Damage caused by the attempted repair by any party other than an ITSIMAGICAL authorized Electronic device service facility;

Malfunction resulting from the use of the Product in conjunction with accessories, products or ancillary or peripheral equipment or where it is determined by ItsImagical that there is no fault found with the Product itself.

If the factory applied serial number has been altered or removed from the Product;

Any consumable items such as the battery or the natural deterioration/burn-in of display panel; and Cosmetic damage including any damage or defect which does not interfere with the functionality of the Product.

ITSIMAGICAL, at its discretion and in accordance with its usual terms and conditions, may agree to perform repairs on the Product that are excluded under their ITSIMAGICAL Repair Service. If you wish to have an excluded repair performed on the Product (including the exclusions noted above) you will be charged for all parts and labour and there may also be a shipping charge in connection with the Service. If after receiving the Product, The technical service has determined that the repair is not covered free of charge under ITSIMAGICAL Repair Service, the Company will contact you before performing the repair. You will be informed of any charges, in detail, and asked to confirm whether the repair should be performed and for a credit card authorization or other form of payment prior to the repair. Please be aware that such fees may differ between Service Countries or Areas and from Your Home Country due to currency exchange rates, parts prices and other variables. Please also be aware that your credit card company may assess a fee for currency change or charges in foreign countries. The period during which the Product is away from you may be longer than when repairs are performed under ItsImagical Repair Service as no repairs will be performed without your consent and payment authorization.

Please note that if you decide that you do not wish to proceed with the repair after being informed of the charges, you may be charged a diagnostic fee.

During the Service, the contents of the hard drive may be altered, deleted or modified. It is Your responsibility to back up the contents of Your hard drive, including any stored data or installed software, as well as to remove all recording media and peripherals from the Product prior to sending it in for Service. ItsImagical will not be responsible for any damage to or loss of any peripherals, programs, data or other information that may be stored on any media or installed in any part of any Product serviced hereunder. The Product may be returned to you configured as originally purchased (subject to availability of software and technical considerations).

Please Note:

1. ITSIMAGICAL does not offer on-site repair under the Service.
2. ITSIMAGICAL does not offer data back-up service under the Service.
3. ITSIMAGICAL does not offer software back-up service under the Service.
4. If the repair requires the import/export of regulated repair parts such as Wireless-LAN, or other parts which use encryption technology, that part of the repair may be declined.

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5. Products will only be shipped back to You at the same location You sent the Product from, or delivered to the Store.

DISCLAIMER AND JURISDISTION

ItsImagical shall not be liable for any incidental or consequential damages, for breach of any express or implied warranty or condition, breach of contract, negligence, strict liability or any other legal theory related to the product.

PERSONAL DATA (PRIVACY)

ITSIMAGICAL will collect your personal information such as your name, address, phone number and passport number ("Personal Information") as well as details regarding the Product in connection with providing the Service. Personal Information will be treated pursuant to the ItsImagical personal information management policy.